

**CIX CITIZEN EXPERIENCE S.A.**

CNPJ/MF No. 07.917.303/0001-12

NIRE 35300457684.

**MINUTES OF THE BOARD OF  
DIRECTORS' MEETING  
HELD ON JULY 07, 2025**

**CIX C**



CNPJ/MF nº 07.917.303/0001-12

NIRE 35300457684

**ATA DA REUNIÃO DO CONSELHO DE  
ADMINISTRAÇÃO REALIZADA EM 07  
DE JULHO DE 2025**

**1. DATE, TIME AND PLACE:** on the 7th (seventh) day of July 2025, at 10:00 am, at the Park Hyatt Hotel, located in the City of Zurich, Switzerland, at Beethovenstrasse 21, 8002, where were present all the board members of **CIX CITIZEN EXPERIENCE S.A.** ("Company"), and with the participation by videoconference of the executives of the local management of the Company in its headquarters, located at Avenida Brigadeiro Faria Lima, nº 2.066, 6º andar, Jardim Paulistano, CEP 01451-000, in the City of São Paulo, State of São Paulo, Brazil

**2. CALL AND ATTENDANCE:** call waived due to the presence of all members of the Company's Board of Directors, pursuant to Article 12 of the Company's Bylaws.

**3. PRESIDING BOARD:** Mr. Jiten Vyas – Chairman and Ms. Luciana Servija das Dores Dourado – Secretary.

**4. AGENDA:** (i) To consign the resignation of Mr. Arnaud Charles Marie de La Chapelle from the position of Statutory Commercial Officer of the Company.

**5. RESOLUTIONS:** The Board of Directors, unanimously, without any

**1. DATA, HORA E LOCAL:** Aos 7 (sete) dias do mês de julho de 2025, às 10:00 horas, no Hotel Park Hyatt, localizado na cidade de Zurique, Suíça, na Beethovenstrasse 21, 8002, onde se encontravam presentes todos os membros do Conselho de Administração da **CIX CITIZEN EXPERIENCE S.A.** ("Companhia"), contando também com a participação, por videoconferência, dos executivos da administração local da Companhia em sua sede, localizada na Avenida Brigadeiro Faria Lima, nº 2.066, 6º andar, Jardim Paulistano, CEP 01451-000, na Cidade de São Paulo, Estado de São Paulo, Brasil.

**2. CONVOCAÇÃO E PRESENÇA:** dispensada a convocação em razão da presença da totalidade dos membros do Conselho de Administração da Companhia, nos termos do artigo 12 do Estatuto Social da Companhia.

**3. MESA:** Sr. Jiten Vyas – Presidente, e Sra. Luciana Servija das Dores Dourado – Secretária.

**4. ORDEM DO DIA:** (i) Tomar ciência da renúncia do Sr. Arnaud Charles Marie de La Chapelle ao cargo de Diretor Comercial Estatutário da Companhia.

**5. DELIBERAÇÕES:** O Conselho de Administração, por unanimidade, sem

LSDDD

Assinado por: Luciana Servija Das Dores Dourado 21710512885

restrictions or reservations, resolves as follows:

5.1. Declare the resignation of Mr. **Arnaud Charles Marie de La Chapelle**, French, married, engineer, holder of passport registered under No. 24FC71190, registered with the CPF/MF under No. 082.410.798-50, resident and domiciled in the City of Dubai, United Arab Emirates, and with business address in the City of São Paulo, State of São Paulo, at Rua Iguatemi, 448, conjunto 1310, Itaim Bibi, CEP 01451-011, the position of Statutory Commercial Officer of the Company, according to the term of resignation presented to the Company on this date and hereby attached to these Minutes as Exhibit I. Mr. Arnaud Charles Marie de La Chapelle will remain as a non-statutory director of the Company.

quaisquer restrições ou ressalvas, deliberou o que segue:

5.1. Declarar a renúncia do Sr. **Arnaud Charles Marie de La Chapelle**, francês, casado, engenheiro, portador do passaporte nº 24FC71190, inscrito no CPF/MF sob nº 082.410.798-50, residente e domiciliado na Cidade de Dubai, Emirados Árabes Unidos, e com endereço comercial na Cidade de São Paulo, Estado de São Paulo, na Rua Iguatemi, 448, conjunto 1310, Itaim Bibi, CEP 01451-011, ao cargo de Diretor Comercial Estatutário da Companhia, conforme termo de renúncia apresentado à Companhia nesta data e que fica, por meio desta, anexado à presente Ata como Anexo I. O Sr. Arnaud Charles Marie de La Chapelle permanecerá como diretor não estatutário da Companhia.

**6. CLOSURE AND RELEASE OF THE MINUTES:** there being no further business to be discussed, the Meeting was adjourned, from which these minutes were drawn up, which were read and found to be in compliance, and were electronically signed by those present, pursuant to article 10 of Provisional Measure No. 2,200/2001. **Board President:** Jiten Vyas; and **Secretary:** Luciana Servija das Dores Dourado. **Board members present:** Ashish Patel, Arnaz Kotwal, Jose Manuel Aisa Mancho, Jiten Vyas and Sergio Antonio Rodrigues.

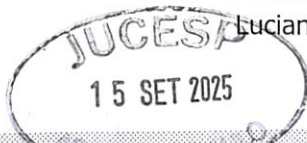
**6. ENCERRAMENTO E LAVRATURA DA ATA:** Nada mais havendo a tratar, foi a reunião encerrada, da qual se lavrou a presente ata, que, lida e achada conforme, foi assinada eletronicamente pelos presentes, nos termos do artigo 10 da Medida Provisória nº 2.200/2001. **Mesa:** Presidente: Jiten Vyas; e Secretária: Luciana Servija das Dores Dourado. **Membros do Conselho presentes:** Ashish Patel, Arnaz Kotwal, Jose Manuel Aisa Mancho, Jiten Vyas e Sergio Antonio Rodrigues.

**Table/Mesa:**

Jiten Vyas  
Presidente

Luciana Servija das Dores Dourado  
Assinado por: Luciana Servija das Dores Dourado - 2110113888  
CPF: 211.011.388-8  
Diretoria de Assessoria - 15092028 | 06.25.24 PCLT  
D: CIP-Brasil; O: Certificado Digital PF A1  
Emissor: AC SiqueiraID Multisig

Luciana Servija das Dores Dourado  
Secretaria



Annex I / Anexo I

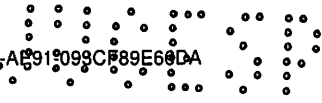
### Letter of Resignation / Carta de Renúncia

On the present date, I, **Arnaud Charles Marie de La Chapelle**, French, married, engineer, holder of passport registered under No. 24FC71190, registered with the CPF/MF under No. 082.410.798-50, resident and domiciled in the City of Dubai, United Arab Emirates, and with business address in the City of São Paulo, State of São Paulo, at Rua Iguatemi, 448, conjunto 1310, Itaim Bibi, CEP 01451-011, hereby resign from the position of Statutory Commercial Director of **CIX CITIZEN EXPERIENCE S.A.**, a corporation, headquartered in the City of Sao Paulo, State of Sao Paulo, at Avenida Brigadeiro Faria Lima, 2.066, 6th floor, Jardim Paulistano, CEP 01.451-000, registered in the National Registry of Legal Entities of the Ministry of Finance (CNPJ/MF) under No. 07.917.303/0001-12, with its articles of incorporation registered with the Board of Trade of the State of Sao Paulo under NIRE 35300457684 ("Company").

Na presente data, eu, **Arnaud Charles Marie de La Chapelle**, francês, casado, engenheiro, portador do passaporte nº 24FC71190, inscrito no CPF/MF sob o nº 082.410.798-50, residente e domiciliado na Cidade de Dubai, Emirados Árabes Unidos, e com endereço comercial na Cidade de São Paulo, Estado de São Paulo, na Rua Iguatemi, nº 448, conjunto 1310, Itaim Bibi, CEP 01451-011, venho, por meio desta, renunciar ao cargo de Diretor Comercial Estatutário da **CIX CITIZEN EXPERIENCE S.A.**, sociedade anônima com sede na Cidade de São Paulo, Estado de São Paulo, na Avenida Brigadeiro Faria Lima, nº 2.066, 6º andar, Jardim Paulistano, CEP 01451-000, inscrita no Cadastro Nacional da Pessoa Jurídica do Ministério da Fazenda (CNPJ/MF) sob o nº 07.917.303/0001-12, com seus atos constitutivos registrados na Junta Comercial do Estado de São Paulo sob o NIRE 35300457684 ("Companhia").

Due to my resignation herein, I hereby grant the Company and the Company's shareholders the broadest, fullest, shallowest, general, complete, irrevocable and irreversible discharge for any and all types of assets and obligations to which I would be entitled, under any pretext, including in relation to social and social security charges, labor funds, indemnity actions and any proceeds to which I could be entitled, for the services rendered to the Company as a statutory member of the Company's executive board to date, to receive or claim nothing more from the

Em decorrência da presente renúncia, concedo à Companhia e a seus acionistas a mais ampla, geral, rasa, completa, irrevogável e irreatável quitação em relação a quaisquer bens e obrigações a que eu faria jus, a qualquer título, inclusive no que diz respeito a encargos sociais e previdenciários, verbas trabalhistas, ações indenizatórias e quaisquer valores que porventura pudesse ter direito, pelos serviços prestados à Companhia na qualidade de membro estatutário de sua diretoria até a presente data, nada mais tendo a receber ou reclamar da Companhia, de seus acionistas ou



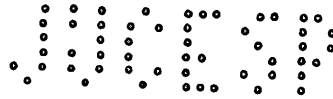
Company, its shareholders or managers, in administradores, no presente ou no futuro, a  
the present or in the future, for any reason qualquer título.  
whatsoever.

São Paulo, July 7, 2025

São Paulo, 7 de julho de 2025

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**Arnaud Charles Marie de La Chapelle**



### Certificado de Conclusão

Identificação de envelope: B1101647-4829-4554-AE91-093CF89E66D7A  
Assunto: Complete com o DocuSign: RCA 2025.07.07\_revCIX\_Eng\_28th Aug\_vf.docx  
Área:  
Envelope fonte:  
Documentar páginas: 4  
Certificar páginas: 5  
Assinatura guiada: Ativado  
Selo com Envelopeld (ID do envelope): Ativado  
Fuso horário: (UTC-08:00) Hora do Pacífico (EUA e Canadá)

Status: Concluído

Remetente do envelope:  
Mariana da Oliveira Campos  
Avenida Brigadeiro Faria Lima, 2.066  
São Paulo, SP 01451-000  
mariana.campos@cixbrasil.com  
Endereço IP: 204.199.34.58

### Rastreamento de registros

Status: Original  
08/09/2025 05:34:04  
Portador: Mariana da Oliveira Campos  
mariana.campos@cixbrasil.com  
Local: DocuSign

### Eventos do signatário

Arnaud De La Chapelle  
arnaud@vfsglobal.com  
Nível de segurança: E-mail, Autenticação da conta  
(Nenhuma)

### Assinatura

Adoção de assinatura: Desenhado no dispositivo  
Usando endereço IP: 37.168.7.117  
Assinado com o uso do celular

### Registro de hora e data

Enviado: 08/09/2025 05:40:51  
Visualizado: 08/09/2025 22:32:02  
Assinado: 08/09/2025 22:34:03

**Termos de Assinatura e Registro Eletrônico:**  
Aceito: 08/09/2025 22:32:02  
ID: 05dfe905-a05c-45be-b25e-9ca1f76b194a

Jiten Nandkishor Vyas  
danishka@vfsglobal.com  
Nível de segurança: E-mail, Autenticação da conta  
(Nenhuma)

Adoção de assinatura: Imagem de assinatura  
carregada  
Usando endereço IP: 213.42.156.26

Enviado: 08/09/2025 05:40:50  
Reenviado: 10/09/2025 05:05:00  
Visualizado: 10/09/2025 05:07:16  
Assinado: 10/09/2025 05:08:42

**Termos de Assinatura e Registro Eletrônico:**  
Aceito: 10/09/2025 05:07:16  
ID: 19833414-bc1b-4eea-a65c-394868cab52e

Luciana Servija das Dores Dourado  
luciana.dourado@cixbrasil.com  
Nível de segurança: E-mail, Autenticação da conta  
(Nenhuma), Certificado Digital

*Luciana Servija das Dores Dourado*

Adoção de assinatura: Estilo pré-selecionado  
Usando endereço IP: 177.189.125.59

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Reenviado: 10/09/2025 05:05:01  
Visualizado: 10/09/2025 05:43:28  
Assinado: 10/09/2025 06:25:58

**Detalhes do provedor de assinatura:**  
Tipo de assinatura: ICP-Brasil  
Emissor: AC SyngularID Multipla  
Assunto: CN=Luciana Servija Das Dores  
Dourado:21710513888

Política de certificado:  
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[1,1]Policy Qualifier Info:  
Policy Qualifier Id=CPS  
Qualifier:  
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**Termos de Assinatura e Registro Eletrônico:**  
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<b>Eventos do signatário presencial</b>	<b>Assinatura</b>	<b>Registro de hora e data</b>
<b>Eventos de entrega do editor</b>	<b>Status</b>	<b>Registro de hora e data</b>
<b>Evento de entrega do agente</b>	<b>Status</b>	<b>Registro de hora e data</b>
<b>Eventos de entrega intermediários</b>	<b>Status</b>	<b>Registro de hora e data</b>
<b>Eventos de entrega certificados</b>	<b>Status</b>	<b>Registro de hora e data</b>
<b>Eventos de cópia</b>	<b>Status</b>	<b>Registro de hora e data</b>
Sonia Chibber soniac@vfsglobal.com Head Corp Sec VFS Global Nível de segurança: E-mail, Autenticação da conta (Nenhuma)	<b>Copiado</b>	Enviado: 08/09/2025 05:40:51
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Concluído	Segurança verificada	10/09/2025 06:25:58
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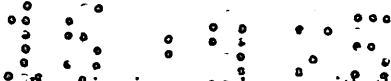
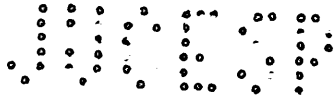
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